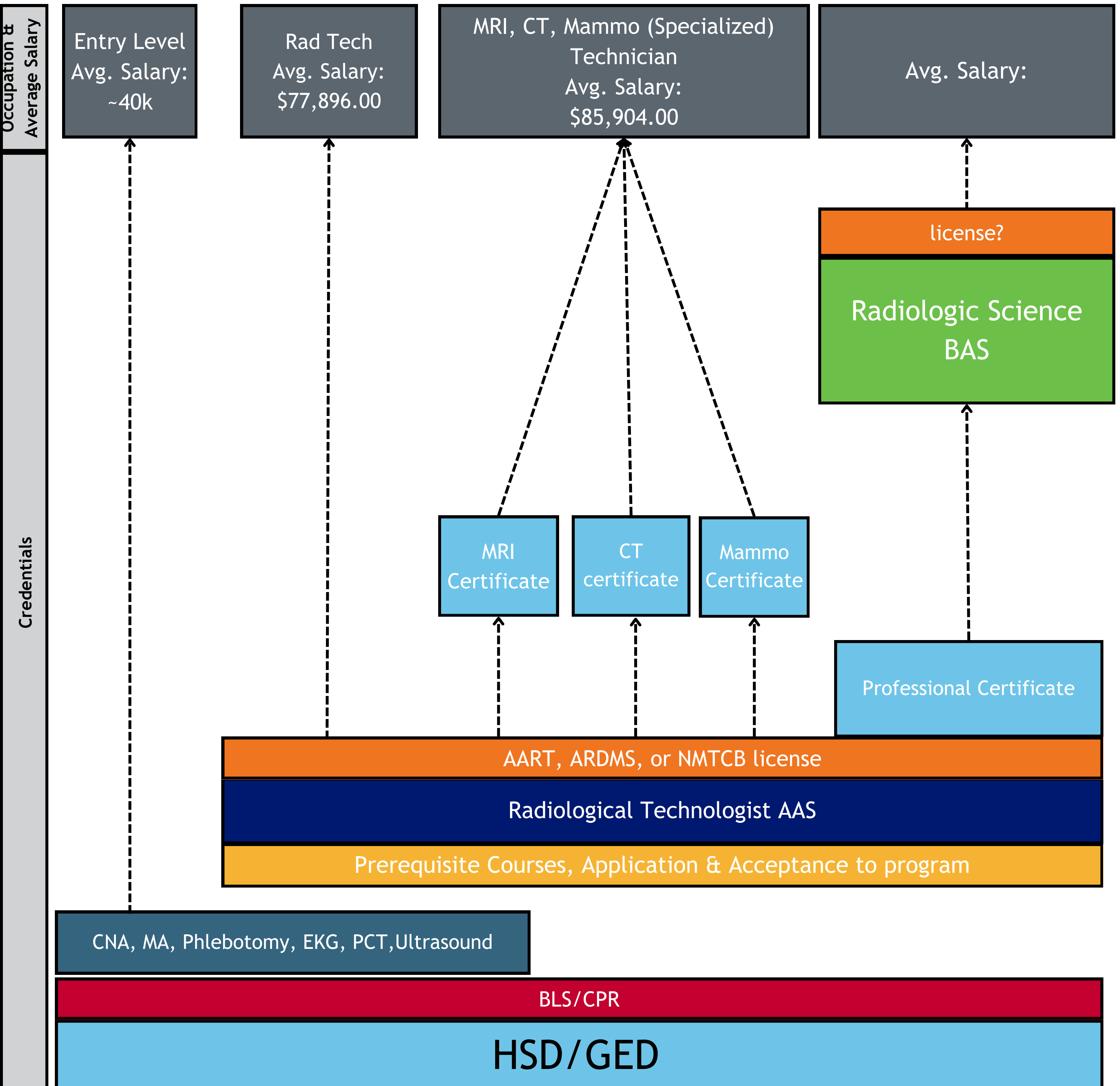


Medical Imaging Pathway



Competencies	CNA Competencies:	Rad Tech Competencies:	Specialized Tech Competencies:
	<p>Communication, Interpersonal Skills, and Teamwork: Working closely with doctors, other clinical staff, and patients and effectively communicating a patient's needs to provide appropriate care is critical. Effective writing skills to accurately record patient care information.</p> <p>Customer Focus and Integrity: Excellent customer service (establishing rapport, having a good bedside manner, providing culturally sensitive care, etc.) is critical, reimbursements are based on patient feedback and outcomes. Maintaining professional boundaries and having a strong work ethic are also important.</p> <p>Working with Tools and Technology: Used consistently to record notes related to patient care and to complete paperwork and billing.</p> <p>Problem Solving & Decision Making: Observing patients, identifying if something unusual is occurring, and understanding when to alert higher level care providers.</p> <p>Adaptability: This jack of all trades position encounters significant situational changes (including dealing with trauma) between patients.</p> <p>Health & Safety and Physical Abilities: The ability to safely lift/transfer patients and maintain safety protocols in all instances.</p>	<p>Teamwork and Interpersonal Skills: Being respectful of patients and treating them with the proper demeanor as well as being timely and dependable for your team, who is counting on you to be ready to work on time.</p> <p>Working with Tools and Technology: Being comfortable using technology to acquire images (like CT) and maintain patient records that are technology-based.</p> <p>Health & Safety: Is important when dealing with radiation in proper doses.</p> <p>Communication: Explaining procedures in laypersons terms and in a culturally competent way, including a proper explanation when an uncomfortable position is needed to get a good image.</p> <p>Customer Focus: Providing excellent customer service, including keeping things on time or making a patient happier when they are not.</p> <p>Critical and Analytical Thinking: Being able to recognize that the current situation will not create a quality image and knowing the changes needed to create the image, including potentially conferring with a Radiologist.</p>	<p>Critical and Analytical Thinking: Applying theory and knowledge to correlate with a patient's results and identifying when the results do not correlate with the current situation.</p> <p>Basic Problem Solving: Following procedures to analyze a specimen, but also being able to troubleshoot and solve issues as they arise.</p> <p>Health & Safety: Knowing and following institutional policies in an ethical manner and leading by example in dealing with specimens in a proper manner.</p> <p>Teamwork: Interacting professionally with colleagues and other members of the Healthcare team.</p> <p>Communication and Customer Focus: Communicate effectively with patients, to provide good customer service, co-workers, to facilitate effective shift handoffs of in-process activities, and physicians/care providers so that test results are understood and appropriate action/treatment can be taken.</p> <p>Tools & Technology: Must be able to skillfully use laboratory information software and instrument software.</p>